

Warm Homes Survey Privacy Statement

By agreeing to an energy assessment of your property, you are consenting to the processing of data in accordance with our legal obligations under the Energy Performance of Buildings Regulations. This data may be considered personal.

All data will be collected for or on behalf of Leicester City Council for the purposes of your Warm Home Survey and, where applicable, your home's Energy Performance Certificate and Occupancy Assessment. All data will be processed in accordance with the General Data Protection Regulations and all applicable laws and regulations relating to the processing of personal data and privacy.

The information will be held securely in electronic format by Leicester City Council. The data will be kept for no longer than three years and then deleted in line with current data protection legislation. ([Privacy notice \(leicester.gov.uk\)](https://www.leicester.gov.uk/privacy-notice))

This data may also be processed by our government approved Accreditation Scheme providers, Elmhurst Energy, as part of their quality surveillance activities.

As part of the legal basis to process personal data Elmhurst Energy are required to securely maintain and store assessment data for a period of no less than 15 years following assessment, in accordance with Elmhurst's Code of Conduct. See

[https://www.elmhurstenergy.co.uk/app/uploads/2023/10/OP03 Code of Conduct.pdf](https://www.elmhurstenergy.co.uk/app/uploads/2023/10/OP03_Code_of_Conduct.pdf)

The Energy Performance of Buildings Regulations requires a copy of all Energy Certificates to be lodged on the appropriate national Register, but this does not identify the occupier, nor disclose personal information.

[Find an energy certificate - GOV.UK \(www.gov.uk\)](https://www.gov.uk/find-an-energy-certificate)

You can find out more about the GDPR on the ICO website [For the public | ICO](https://ico.org.uk/for-the-public)

Contact Details:

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